

# Night Fuel Logistics Operator

Thames

## Purpose of role

To be part of the Logistics Operations team to ensure the highest standards of deliveries are met for all of our customers, ensuring that all scheduled deliveries are completed in line with the customer's expectations.

## Duties and responsibilities:

- » Deliver the schedule, utilise resources efficiently and fulfil customer expectations.
- » To establish and develop good working relationships with all stakeholders, including Customers, Drivers, Transport Managers, Customer Care and third party contractors.
- » To ensure customer service is maximised and issues are dealt with to maintain high service levels – communicating direct with customers as necessary.
- » To manage all driver operational / delivery queries in a timely and professional manner. Re-routing, scheduling and arranging deliveries accordingly.
- » Ordering of all fuel for loading through required systems.
- » Provide support to Transport Managers to ensure sufficient vehicles are available and maintain strong working relations with all maintenance providers to minimise vehicle down time.
- » To monitor haulier performance closely to ensure deliveries are made in line with agreements and escalate when necessary.
- » Ensuring all necessary information is fed back to the colleagues with in efficiently.
- » Provide support to all customers.
- » Assist with event investigation and closeout for issues.
- » Crisis management – work closely with drivers and customers to minimise the impact to Greenergy business in the event of crossovers and spills.

If you are interested in joining the Greenergy team, please submit a current CV along with a cover letter highlighting how you meet the competencies we are looking for and detailing your previous experience to: [Deborah.rees@greenergy.com](mailto:Deborah.rees@greenergy.com)

Your cover letter along with your CV will be used to assess your application, therefore applications without a covering letter will not be considered.

Please note, due to the volume of applications we regret to advise you that we are unable to respond to Candidates who are not short listed for interview.

If you should have any queries regarding this position please call Debbie Rees 01827 302298

No Agencies - thank you